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**ORDER RETURNS FORM**  
**PLEASE COMPLETE THIS FORM IN FULL**

Ecostore.ie conforms to the Distance Selling Regulations, which are designed to protect you when buying items by Mail Order. We offer a flexible returns policy and are happy to accept items back for a refund or exchange if you've ordered the wrong things, the items are damaged or faulty upon receipt. Please complete this form:

ORDER #: \_\_\_\_\_

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

TEL / MOBILE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

REASON FOR RETURNING GOODS ?

OTHER INFORMATION

Shop online for our recycling, waste management and renewable products:



ecostore.ie

Unit 4  +353-21-4214901  
Westpoint Trade Centre  +353-818-411091  
Ballincollig  info@wastesolutions.ie  
Cork  www.wastesolutions.ie  
Ireland

### COST OF RETURNS / POSTAGE

Please note under our terms and conditions all goods must be returned to our office for inspection at 4 Westpoint Trade Centre Ballincollig Cork Ireland – Tel + 353 21 4214904. The Cost of returning goods shall be borne by the customer and goods must be in original packaging. It is recommended that clients get a “proof of postage” receipt for any items returned to us. If you wish us to arrange a pick up collection with our courier, we charge a fee of €15 per parcel for this service. Each parcel must weight max 30kg. Collection service is limited to Rep of Ireland only

### REFUND PAYMENTS

We can only issue refunds back to the original form of payment within 30 days of receipt of a completed returns form. We cannot issue refunds for items that have been used or items that were ordered in as “special orders” i.e. Items made to a certain colour / specification

PRINT NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

DATE: \_\_\_\_\_

Any Queries please email: [info@ecostore.ie](mailto:info@ecostore.ie)  
**Tel: +353 21 4214904**

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ecostore.ie®

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